I want to add my support for the Video Relay Service that is utilized by the hard of hearing and the deaf. I use this service every day to communicate as part of my job. This communications allows for more real time conversations and a smooth flow of conversation. The FCC should make this a mandated service so that more interpreters are available and faster connections take place. All deaf and hard of hearing should have this service and this is especially true to maintain employment in this competitive market.